

Seven Cooperative Principles

1. Voluntary and Open Membership:

Cooperatives are voluntary organizations, open to all persons able to use their services and willing to accept the responsibilities of membership, without gender, social, racial, political, or religious discrimination.

2. Democratic Member Control:

Cooperatives are democratic organizations controlled by their members, who actively participate in setting policies and making decisions. The elected representatives are accountable to the membership.

3. Members Economic Participation:

Members contribute equitably to, and democratically control, the capital of their cooperative. At least part of that capital is usually the common property of the cooperative.

4. Autonomy and Independence:

Cooperatives are autonomous, self-help organizations controlled by their members.

5. Education, Training, and Information:

Cooperatives provide education and training for their members, elected representatives, managers, and employees so they can contribute effectively to the development of their cooperative. They inform the general public about the nature and benefits of cooperation.

6. Cooperation Among Cooperatives:

Cooperatives serve their members most effectively and strengthen the cooperative movement by working together through local, national, regional, and international structures.

7. Concern for Community: While focusing on member needs, cooperatives work for the sustainable development of their communities through policies accepted by their members.

COMMITMENT TO COMMUNITY



Clark Electric
Cooperative
Your Touchstone Energy® Partner

Clark Electric to credit \$250,000 to member bills



Tim Stewart,
CEO/Manager

Over the years, Clark Electric Cooperative has highlighted the Seven Cooperative Principles that set cooperatives apart from other types of utilities and businesses. Last month we celebrated National Cooperative Month and reviewed how the cooperative business model came to be. We've always taken these core principles to heart; it's who we are as a cooperative. This month I would like to talk about principle number 7 – Concern for Community.

Over the past few months, like so many of you, Clark Electric Cooperative has risen to meet new challenges and strengthen the safety net for our community, particularly for those who are most vulnerable. Because of the COVID-19 pandemic, we've made numerous adjustments to programs and operations to maintain business continuity while staying focused on the bigger mission of helping our consumer-members during this turbulent time.

Now, with the holidays fast approaching, these recent events have made me pause and think about the role we play in our community. While our purpose is to provide safe, reliable, and affordable energy to you, our mission also includes working to improve the social and economic well-being of our region.

As you are probably aware June is Dairy month in Wisconsin. We partnered with the Wisconsin Electric Cooperative Association and Kwik Trip to promote our Milk Gallon Giveaway. Clark Electric Cooperative members received over 1,070 gallons of milk. Statewide, cooperatives delivered over 14,000 gallons of milk to members.

We also have a strong commitment to safety—not just for our employees, but for our community as well. We visit schools to teach children of all ages how to stay safe around electricity. We hold safety demonstrations at community meetings and other gatherings. We have also created a video on what to do if you are involved in an accident that involves downed electric lines to present at driver education classes. The video is free of charge and can be viewed at <https://safeelectricity.org/license-to-live/>.

Clark Electric Cooperative invests in the economic development of our local communities through our revolving loan fund and rural economic development loan program (REDL). To date we have participated in over \$1.5 million of projects in our local areas.

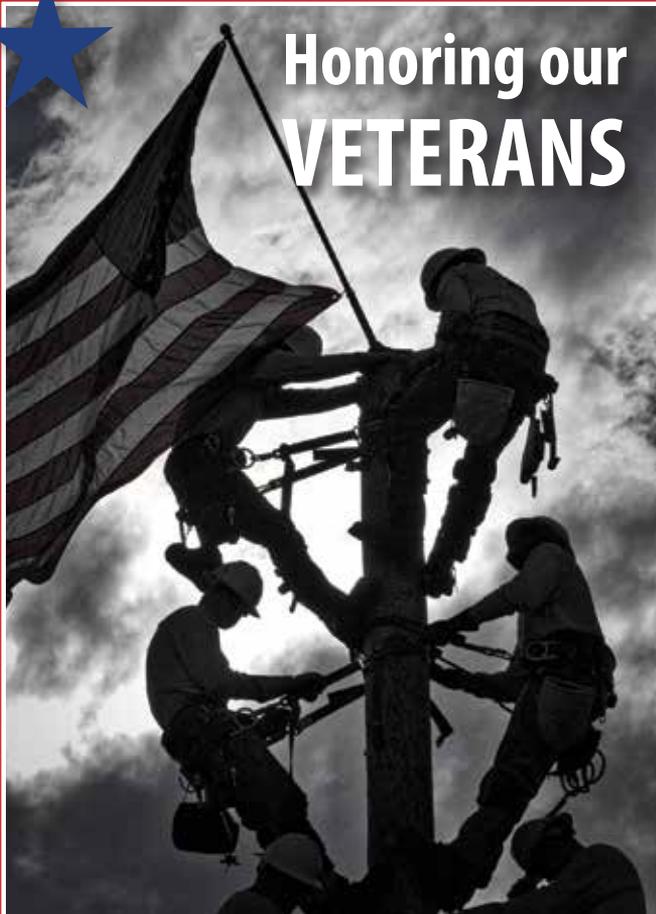
The Adler-Clark Electric Community Foundation was established in 2004 by Clark Electric Appliance and Satellite, Inc. to strengthen local communities by aiding not-for-profit and community organizations fund projects that will enhance the quality of life of local residents. To date, the Foundation has awarded over \$550,000 for community enrichment projects.

Finally, I am pleased to report that over the last quarter of this year, Clark Electric Cooperative will be crediting over \$250,000 off our members' electric billing. We know that our core job is to keep the lights on, but our passion is our community. Because we live and work here too, and we want to make it a better place for all.

Concern for Community is the heart and soul of who we are. And no matter what the future brings, you can count on your electric co-op. Member owned, not-for-profit, guided by principles truly makes Clark Electric Cooperative a unique electric provider. That's the cooperative difference.

We know that our core job is to keep the lights on, but our passion is our community.

Honoring our VETERANS



serving Wyatt supervised others in highly dangerous situations, constantly ensuring all were following strict safety precautions and still achieving the desired outcome. Wyatt earned a slot for a chance at Airborne and the Ranger Assessment and Selection Process for an opportunity to get into the Special Operations unit, the 75th Ranger Regiment. Applying hard work and doing the right thing he was able to beat the odds of a 66% attrition rate and pass the grueling school.



Wyatt Phillips

We are proud to serve veterans and their families within our local community. In addition to providing safe, reliable, and affordable energy, we care for the veteran community and show our appreciation through our actions and ongoing commitment to them and their families.

We also partner with local charitable and business organizations in our service territory that support veterans and their families, such as the Highground Veterans Memorial Park in Neillsville. The memorial was built as a tribute to fallen veterans and as an honor to the surviving military personnel.

We are not alone in our efforts to honor and serve veterans. Clark Electric Cooperative is part of a network of more than 900 electric cooperatives across the country that support and honor our nation's veterans of all generations. As part of our national association of electric cooperatives, spanning 48 states and serving 13% of U.S. consumers, there are countless programs that our family of electric co-ops has initiated.

Clark Electric Cooperative is proud to be a part of the electric cooperative network that honors and supports veterans of all ages, ranks, and branches of the military. Please join us in taking a moment to show your appreciation to a veteran—not just this month, but every month.

Each year in November we set aside Veterans Day to honor all the men and women who have served our country in uniform. We are especially thankful for those who gave the ultimate sacrifice so that we can enjoy the freedoms their service affords us in this great country of ours.

At Clark Electric Cooperative, we are grateful to have a veteran within our ranks: Wyatt Phillips, who served in the United States Army from 2013–2016. While



Clark Electric's office will be closed Thursday and Friday, November 26 and 27, for the Thanksgiving holiday.

Happy Thanksgiving!

DUAL FUEL LOAD MANAGEMENT TEST SCHEDULED FOR NOVEMBER 18

Please be advised that the Winter Preparedness Test for Interruptible Heat (Dual Fuel) members is scheduled for Wednesday, November 18. This load control test is performed in advance of the winter Full Load Control season to ensure member familiarity with the control sequence and to ensure that backup heating systems have been validated for proper function.

During the test, residential Interruptible Heat load classes (2, 2W, & 4B) will

be controlled as follows:

Each year, a test of the load management system is conducted for members

Time	Control Status
5:00 p.m.	Control start
5:05 p.m.	All loads interrupted (2,2W,4B)
8:30 p.m.	Class 4B loads restored
9:00 p.m.	Class 2 and 2W loads begin diversified restoral
10:00 p.m.	Class 2 and 2W loads fully restored

of the Dual Fuel program. This year, the test will take place on Wednesday, November 18. The electric heat will be turned off at 5:00 p.m. and will be turned back on starting at 8:30 p.m., with everyone's electric heat scheduled to be back on by 10:00 p.m.

If you experience any problems during this test, or if you have any questions regarding the test, contact Clark Electric Cooperative, 714-267-6188 or 800-272-6188.

WINTER'S COMING:

Protect yourself from potential seasonal safety hazards

The winter months bring increased potential for fire and electrical safety hazards. During the coldest months, consumers are using additional electrical devices and appliances, like space heaters, electric blankets, and portable generators.

The National Fire Protection Association estimates that 47,700 home fires occur each year in the United States due to electrical failure or malfunction. These fires result in 418 deaths, 1,570 injuries, and \$1.4 billion in property damage annually.

This winter, safeguard your loved ones and your home with these electrical safety tips from the Electrical Safety Foundation International (ESFI):

- **Don't overload outlets.** Overloaded outlets are a major cause of residential fires. Avoid using extension cords or multi-outlet converters for appliance connections—they should be plugged directly into a wall outlet.
If you're relying heavily on extension cords in general, you may need additional outlets to address your needs. Contact a qualified electrician to inspect your home and add new outlets.
- **Never leave space heaters unattended.** If you're using a space heater, turn it off before leaving the room. Make sure heaters are placed at least three feet away from flammable items.

It should also be noted that space heaters take a toll on your energy bills. If you're using them throughout your home, it may be time to upgrade your home heating system.

- **Inspect heating pads and electric blankets.** These items cause nearly 500 fires every year. Electric blankets that are more than 10 years old create additional risks for a fire hazard. Inspect your electric blankets and heating pads—look for dark, charred, or frayed spots and make sure the electrical cord is not damaged. Do not place any items on top of a heating pad or electric blanket, and never fold them when in use.
- **Use portable generators safely.** Unfortunately, winter snow and ice storms can cause power outages, which means many consumers will use portable generators to power their homes.
Never connect a standby generator into your home's electrical system. For portable generators, plug appliances directly into the outlet provided on the generator. Start the generator first, before you plug in appliances. Run it in a well-ventilated area outside your home. The carbon monoxide it generates is deadly, so keep it away from your garage, doors, windows and vents.



Energy Efficiency Tip of the Month

Keep cold air out to save energy. Seal air leaks around pipes and any gaps around chimneys and unfinished spaces behind cupboards and closets.

—Source: www.energy.gov



Clark Electric Cooperative GIFT CERTIFICATES AVAILABLE

Need ideas about what to get that special someone for the holidays?

We all have someone on our shopping list who seems to have everything. How about giving them the gift of energy with a gift certificate from Clark Electric Cooperative? If they receive electric service from Clark Electric Cooperative, contact our Billing Department at 715-267-6188 or 1-800-272-6188 to obtain a gift certificate.



DAYLIGHT SAVING TIME REMINDER

Don't forget to fall back on November 1! Set your clocks back by one hour.



If you're on our Time-of-Day Rate, don't forget to change your time clock too!

If you are on our Time-of-Day Rate, you probably have a time clock controlling devices. Remember to switch the time clock on these devices back one hour as Daylight Savings Time ends on Sunday, November 1. It is important that your time clocks are reset to avoid using electricity during peak times, resulting in a higher-than-normal electric bill. Clark Electric Cooperative's Time-of-Day Rate can save you money on your electric bill; however, you must be willing and able to shift your electric usage around so you can utilize the lower cost of electricity. For more information, contact our office or visit our website at www.ccecoop.com.

GEOTHERMAL

When COMFORT Matters

HEATING SEASON IS HERE!

Looking for an efficient, cost-effective and environmentally friendly heating and cooling system? A geothermal heat pump is the greenest system available. Geothermal systems don't emit carbon dioxide, carbon monoxide, or other greenhouse gases that can be harmful

to the environment or, more importantly, your family. Save money and rest easy knowing your family will be comfortable and safe.



Contact Greg today for your heating system check-up at our **SPECIAL FALL RATE**



tthermgeo.com



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